

CYNGOR SIR POWYS COUNTY COUNCIL.

CABINET EXECUTIVE

Date: 13th March 2018

**REPORT AUTHOR: Councillor James Evans
Portfolio Holder for HR and Communications**

SUBJECT: Joint ICT Strategy

REPORT FOR: Decision

1. Summary

The purpose of this report is to provide an overview of the revised Joint ICT Strategy and seek approval from members of the Cabinet.

2. Proposal

The outcome we aim to seek is the approval of the Joint ICT strategy set out in Appendix 1.

Overview of the development of the Joint ICT Strategy

- 2.1 A revised Powys Joint ICT Strategy has been co-produced between, Powys County Council, Powys Teaching Health Board and Welsh Government. The Draft Strategy has been consulted on across the organisations and feedback were appropriate, has been feed into the final strategy.
- 2.2 The ICT Joint Strategy is a major refresh of the 2016-18 joint strategy between Powys County Council (PCC) and Powys Teaching Health Board (PTHB) and details the ICT roadmap for the next three years.
- 2.3 Throughout the period of the Strategy, ICT will underpin, support and enable the strategic priorities of the Council, Health Board and the Public Service Board as well as contributing to the outcomes of the Digital Health and Care Strategy for Wales.
- 2.4 The Strategy takes into consideration new intelligence and key drivers for change i.e. Customer needs, Information management and security, infrastructure, skills, strategies (such as Vison 20/25, IMTP, A Digital Health & Social Care Strategy for Wales)

Formal staff consultation

- 2.5 All staff (and members) within PTHB and PCC were invited to comment on the document via an online survey. 92 people responded to the survey and a number of individual feedback was also received. Below are some of the Key common findings:

- The majority of respondents were able to relate to how the strategy and outcomes impacted on them.
- A number of respondents felt that the strategy was too ambitious
- There was a concern regarding the availability of funding and the resource to deliver the objectives of the strategy.
- Regarding the priority areas, there was general support of the priorities identified. There was however some criticism raised about the current infrastructure and systems and some felt that issues were outside the Health Boards and Councils control.

Content of the joint ICT Strategy

2.6 **Vision**-Successful implementation of the Powys ICT strategy would mean:

“that individuals and staff can access digital services they need in an efficient, effective and agile manner. We will encourage people to think Digital First in any proposed changes and service improvements. This will be achieved through high quality effective and efficient ICT support services, products and infrastructure that is robust safe and fit for purpose”

2.7 To achieve our Vision for ICT in Powys four priority areas have been agreed;

1. Information for you
2. Supporting Professionals
3. Improvement and innovation
4. A planned future

A critical and consistent component within each of the priorities is the need to ensure a fit, robust and safe infrastructure

2.8 Each Priority area has an overall ambition and in total there are 14 outcomes we aim to achieve.

2.9 We will look to achieve the identified outcomes through a variety of programmes/projects that operate across PCC and PTHB. (Approximately 48 in total) however appropriate levels of investment is key to maintain effective ICT systems and infrastructure, and to support new developments

Key challenges

2.10 Some of the key challenges we face in the delivery of the Joint ICT Strategy include:

- Maintaining our infrastructure in a cost effective manner
- Ensuring we have the appropriate Workforce skills (pace of change)
- Ambitious number of projects/programmes
- Improved collaborative working with service areas
- Customer satisfaction- getting it right for our customers
- Reliant on National progress

3. Impact Assessment

An Impact assessment is required and is detailed in appendix 1.

In summary...

The overall judgement of the Impact of the strategy is that...

The Joint ICT Strategy is overall 'good' in ensuring that it contributes to the required plans/legislation/policies and supports effective decision making, ensuring compliance with respective legislation.

4. Corporate Improvement Plan

The Strategy relates to the following Corporate Improvement Plan outcomes:

Effective Governance & Leadership

- Effective and professional strategic and operational senior management
- A clear vision and strategic direction, owned and shared by partners and supported by a robust governance framework

Effective Organisational Design & Delivery

- A performance-focused Council, prioritising delivery of shared outcomes, accurate performance measurement and continuous improvement
- Using modern digital solutions to improve service delivery, generate savings and promote better engagement and information-sharing

The Strategy also contributes to the following Vision 2025 outcomes:

- Develop an agile and flexible workforce to deliver services.
- Have the right skills, attitude, behaviours and experience to be innovative.
- Be pro-active and forward thinking.
- Have seamless and efficient processes to get things 'right' first time.
- Make the best use of resources and improve productivity.
- Significant investment in integrated health and care facilities and infrastructures
- Health and Care teams work seamlessly with people, getting things right first time
- Young people, adults and families have a fully integrated experience of health and care
- A greater supply and mix of suitable work space to support employment
- Powys is established as an innovation base for learning, skills and research
- Technology enables people to self-care and remain independent
- More job opportunities and apprenticeships for young people
- Young people, adults and families are able to create the foundations of good health throughout their life
- Accessible and equitable services fit around people's busy lives

- High quality teaching and learning environments embrace new technology for the population
- Pupils have access to remote/alternative learning opportunities
- Communities have an active role in the design and delivery of the services they need

5. Local Member(s)

This is a Powys wide strategy so does not effect only one or some electoral divisions.

6. Other Front Line Services

The Joint ICT Strategy does impact on other services run by the council or on behalf of the council. The impact has been assessed as part of the Impact Assessment.

7. Communications

No proactive communication action at this time.

8. Support Services (Legal, Finance, Corporate Property, HR, ICT, Business Services)

(Comments from Legal and Finance officers must be set out here along with comments from Corporate Property, HR and ICT if applicable)

- 8.1 Legal -The recommendation can be supported from a legal point of view
- 8.2 Finance – The Finance Business Partner for Resources comments: - To deliver the strategy appropriate levels of investment to maintain effective ICT systems and infrastructure and to support new developments is key. The projects within the strategy are funded through a mix of revenue and Capital funding. Further costings need to be developed for life of the strategy and included in the medium and longer term financial plans of the Authority to ensure appropriate levels of funding are secured.
- 8.3 Corporate Property- N/A
- 8.4 HR (if appropriate) - N/A
- 8.5 ICT (if appropriate) - N/A

9. Scrutiny

This report has not been scrutinised.

10. Statutory Officers

(The views of both the Strategic Director Resources (Section 151 Officer) and the Monitoring Officer **must** be set out below)

- 10.1 The Solicitor to the Council (Monitoring Officer) has commented as follows: "I note the legal comment and have nothing to add to the report".
- 10.2 The Head of Financial Services (Acting Section 151 Officer) notes the comments of the Finance Business Partner.

11. Members' Interests

The Monitoring Officer is not aware of any specific interests that may arise in relation to this report. If Members have an interest they should declare it at the start of the meeting and complete the relevant notification form.

Recommendation:	Reason for Recommendation:
The Joint ICT Strategy in Appendix 1 to the report is approved	Approval of the Joint ICT Strategy will enable both Powys County Council and Powys Teaching Health board to continue to effectively plan, deliver and sustain ICT systems, services and projects across both organisations.

Relevant Policy (ies):			
Within Policy:	Yes	Within Budget:	Partial

Relevant Local Member(s):	N/A
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Person(s) To Implement Decision:	Andrew Durant
Date By When Decision To Be Implemented:	

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Background Papers used to prepare Report: